

## ZIP Home Loan

Issued by Firstmac Limited (“Firstmac”)

ABN 59 094 145 963 and Australian Financial Services and Australian Credit Licence 290600

**Effective Date:** 07 February 2026

This Target Market Determination (TMD) has been prepared in accordance with the Treasury Laws Amendment (Design and Distribution Obligations and Product Intervention Powers) Act 2019 (Cth) and associated Regulations.

TMDs are designed to assist issuers to ensure that the financial products they issue are likely to be consistent with the likely objectives, financial situation and needs of the consumers for whom they are intended (the target market) and to assist distributors to ensure that financial products are distributed to the target market.

This document does not provide a complete description of all product features, fees, or terms of the product. Consumers acquiring this product should carefully read the ‘Loan Contract Terms and Conditions’ before deciding whether to proceed with the product.

This TMD is general in nature and should not be construed as financial advice. Consumers should obtain independent advice prior to acquiring the product to ensure that it is appropriate for their particular objectives, financial situation and needs.

## 1. Product

ZIP Home Loan – a variable rate home loan for customers who are looking for an added ‘Zip Visa’ facility as described in this document.

## 2. Target Market

This product is likely to be consistent with the needs, objectives and financial situation of customers in the target market who want to borrow money to:

- Buy a residential property;
- Refinance an existing home loan; or
- Release equity in a residential property for an approved purpose.

## Key Product Attributes

The following are the key attributes of this Product:

- Maximum loan amount of A\$2,000,000<sup>1</sup> and minimum loan amount of A\$250,000.
- Maximum Loan to Value Ratio (LVR) of 90%<sup>1</sup>, with Lenders Mortgage Insurance or Lenders Risk Fee applicable when the LVR exceeds 80%.
- Minimum loan term of 15 years and maximum loan term of 30 years.
- Available for owner occupied purposes only.
- Variable interest rate only.
- Principal and interest repayments.
- Weekly, fortnightly or monthly principal repayment options.

1. Loan amount and LVR sub-limits may apply based on security location, security type and/or repayment type.

- ZIP facility feature
- Fees and charges include:
  - Settlement Fee
  - Government Fees and Charges
  - Discharge Fees
  - Other fees and charges may apply, as set out in the loan contract.

## Additional Product Attributes – ZIP Feature

This loan feature is appropriate to the target market that may want a Visa debit card with an interest-free \$5,000 limit, where the \$5,000 limit makes up part of the total loan limit.

## Additional Product Attributes – Variable Interest Rate

This interest rate option is likely to be appropriate for consumers within the target market who:

- Want a home loan where the interest rate and associated repayment amount can change at any time during the loan term.
- Want flexibility to make unlimited additional payments.
- Want the ability to redraw extra payments made over the minimum amount.

## Key Eligibility

The key eligibility criteria of this Product are:

- Individuals 18 years or older at the time of application.
- Applicants who:
  - Are Australian or New Zealand citizens who are living & working in Australia or New Zealand, or
  - living and working in Australia and have permanent residency status.
- Have an acceptable credit rating, ongoing and stable employment and meet our credit and eligibility criteria including the ability to demonstrate their capacity to repay the loan over a period of time.

## Consumers for whom this product may not be appropriate

This product is unlikely to meet the needs, objectives and financial situation of consumers who:

- Require a loan for construction purposes.
- Require a loan with the option of a fixed interest rate.
- Require a loan with the option of interest only repayments.
- Require an offset sub-account
- Are not an Australian or New Zealand citizen or resident.
- Do not meet our credit or eligibility criteria.
- Cannot demonstrate their capacity to repay the loan over the proposed term.
- Do not have ongoing income or employment.
- Require a loan greater than \$2,000,000, a loan term greater than 30 years, and/or require a loan with Loan to Value Ratio (LVR) greater than 90%.

### 3. Distribution Conditions

This product is designed to be distributed to consumers exclusively through loans.com.au by internal sales staff.

The distribution channel and conditions are appropriate because:

- The channel through which the product is distributed is limited and those who distribute the products are appropriately trained,

Our application and approval process has controls in place to identify consumers who may fall outside the target market.

Prior to application, the distributor must confirm that the consumer:

- Meets the key eligibility listed above,
- Is seeking an owner-occupied home loan (not a construction loan), and has requested a loan size, LVR, term, interest rate type and repayment option that are within the specified product attributes.

### 4. Review of the Target Market Determination

<b>Initial Review</b>	12 months from the Effective Date detailed above
<b>Periodic Reviews</b>	Every 12 months from the Initial Review date.
<b>Review Triggers</b>	<p>Events that may suggest that the TMD is no longer appropriate, that may result in an earlier review of the TMD include:</p> <ul style="list-style-type: none"><li>• Significant changes in metrics that are significantly inconsistent with the intended product performance including:<ul style="list-style-type: none"><li>- Material number of requests post settlement for loan features that are not available under this product;</li><li>- Significant increase in complaints;</li><li>- Significant or unexpected declined applications or customers in default or hardship when measured against internal metrics.</li></ul></li><li>• Material changes to the product such as changes to:<ul style="list-style-type: none"><li>- Key attributes or features;</li><li>- The terms and conditions;</li><li>- Credit criteria;</li><li>- Changes to the fees.</li></ul></li><li>• Material changes from regulatory requirements;</li><li>• External events such as media coverage or regulatory feedback that suggest that the target market for the product might not be appropriate;</li><li>• Significant dealing of the product to consumers outside the target market occurs;</li><li>• A change in distribution channels or distribution conditions.</li><li>• A notification from ASIC requiring the immediate stop of the product.</li></ul>

Where a review trigger has occurred, this TMD will be reviewed within 10 business days.

## 5. Reporting

### Distribution Information Reporting Requirements

Distributors must provide Firstmac with the following information:

- The details of any complaint received, as well as the number of complaints received in each quarter ending March, June, September and December.
- The details of any breach or incident relating to these distribution conditions received in each quarter ending March, June, September and December.
- Any dealing in the product which is not consistent with the TMD. This information must be provided as soon as practicable, and in any case within 10 business days after becoming aware of the dealing.

Reporting should be directed to [customercare@loans.com.au](mailto:customercare@loans.com.au)